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## **Customer Advisory – Shipping Impacts Related to the Middle East Situation**

**Dear Valued Customer,**

In light of the ongoing situation in the Middle East, we would like to share an update on how current developments are affecting global shipping networks, and what this may mean for your supply chains.

While Swire Shipping has limited direct exposure to the Middle East, the situation is having broader impacts across global shipping and logistics.

### **What this means for global shipping**

Across the industry, carriers and logistics providers are managing increased operational disruption and volatility.

Customers may experience:

- Longer and less predictable transit times
- Changes to routings as networks adjust
- Port congestion and knock-on delays across connected trade lanes
- Constraints on container availability in certain locations
- Volatility in feeder and operational costs
- Temporary or exceptional cost impacts linked to security, fuel, or operational measures

### **How this may affect your upcoming shipments**

In view of the current conditions, we encourage customers to plan proactively by allowing additional lead time, reviewing inventory buffers, and maintaining flexibility in ordering and scheduling.

Swire Shipping is actively monitoring developments and working closely with our partners to manage disruption and maintain service continuity. Where changes may affect your shipments, we will aim to provide advance notice and clear communication.

Your local Swire Shipping team remains available to discuss specific shipments, routing options, and planning considerations.

We appreciate your understanding and continued partnership during this period.

**Yours sincerely,**

**Swire Shipping**

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